

**UNIVERSITY OF KWAZULU- NATAL**

Government subsidies: Are the beneficiaries happy with their houses? A case of France: Edendale, Pietermaritzburg.

**By**

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## DECLARATION

I Ntombiningi Jennifer Jeaneth Hadebe declare that:

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## **Abstract**

In 1994 the new government introduced a subsidy scheme where the beneficiaries are provided with houses through housing projects. The houses have been vastly criticised for being small and poorly built. The sites provided are perceived to be small. The recreational facilities are perceived to be non-existent and educational facilities scarce. The places where the projects are, is perceived to be far away from job opportunities.

A sample of 200 beneficiaries was drawn from 1024 beneficiaries residing in the housing project in the area of France, Edendale in Pietermaritzburg, Phases 1 and 11. In this study, the respondents were composed of 32.9% males and 67.1% females. The respondent's age group who participated in this project was 3.9% between 0-21 years, 28.9% between 22-35 years, 34.2% between 36-45 years, 16.4% between 46-55 years, and 11.8% between 55- 65 years and 4.6% did not reveal their age status. 80.9%, indicated they were owners of the houses, 6.6% indicated that they were not and those that did not reply are 12.5%.

The study is descriptive in nature and explored the extent to which the beneficiaries were happy with their houses. The study explored the perceptions on the size of the sites, the small starter houses, the sanitation provided and the location of the houses.

The findings suggest that the provision of sustainable housing in South Africa is still a challenge. The houses are still located far from the places of work and they are so small and there is overcrowding. The sizes of the sites are small and the sanitation provided unacceptable. The recreational facilities are non-existent. Beneficiaries expressed dissatisfaction with the educational facilities.

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## **ABBREVIATIONS**

ANC	African National Congress
BESG	Built Environment Support Group
COHRE	Centre on Housing Rights and Evictions
DHS	Department of Human Settlements
DPLG	Department of Provincial and Local Government
DWAF	Department of Water Affairs and Forestry
GFFO	German Federal Foreign Office
ILO	International Labour Organisation
NIMBY	not in my back yard
GPLS	Greenfield Project Linked Subsidies
RDP	Reconstruction and Development Programme
SPSS	Statistical Package for the Social Sciences
WHO	World Health Organisation

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**UNIVERSITY OF KWAZULU-NATAL  
SCHOOL**

Dear Respondent,

**MBA Research Project**

**Researcher:** N.J.J.Hadebe (Miss) (Telephone:033 392 6484)

**Supervisor:** Dr M. Challenor (Office Telephone: 031 260 8104)

**Research Office:** Ms P Ximba 031-2603587

I, Ntombiningi Jennifer Jeaneth Hadebe am an MBA student, at the Graduate School of Business, of the University of Kwazulu Natal. You are invited to participate in a research project entitled Government subsidies: Are the beneficiaries happy with their houses? A case of France- Edendale. The aim of this study is to find out to what extent are the beneficiaries are happy with their houses.

Through your participation I hope to understand the feelings of the beneficiaries about their houses.. The results of the survey are intended to contribute to the improvement of the houses provided through government subsidies.

Your participation in this project is voluntary. You may refuse to participate or withdraw from the project at any time with no negative consequence. There will be no monetary gain from participating in this survey. Confidentiality and anonymity of records identifying you as a participant will be maintained by the Graduate School of business, UKZN.

If you have any questions or concerns about completing the questionnaire or about participating in this study, you may contact me or my supervisor at the numbers listed above.

The survey should take you about 25 minutes to complete. I hope you will take the time to complete this survey.

Sincerely

Investigator's signature \_\_\_\_\_ Date \_\_\_\_\_

**This page is to be retained by participant**

**UNIVERSITY OF KWAZULU-NATAL  
SCHOOL**

**MBA Research Project**

**Researcher:** N.J.J.Hadebe (Miss) (Telephone:033 392 6484)  
**Supervisor:** Dr M. Challenor (Office Telephone: 031 260 8104)  
**Research Office:** Ms P Ximba 031-2603587

**CONSENT**

I.....(full names of participant)  
hereby confirm that I understand the contents of this document and the nature of the research project, and I consent to participating in the research project.

I understand that I am at liberty to withdraw from the project at any time, should I so desire.

SIGNATURE OF PARTICIPANT

DATE

.....

This page is to be retained by researcher

**VOLUNTARY QUESTIONNAIRE FOR PERSONS LIVING WITHIN THE AREA OF  
SLANGSPRIUT PHASE 1&11 KNOWN AS FRANCE PROJECT.**

**Researcher :** N.J.J.Hadebe (Telephone: 033 392 6484)

**Supervisor :** Dr M.Challenor (Office Telephone: 031 260 8104)

**Graduate School of Business**

**University of KwaZulu-Natal**

1. Gender Male  Female

2. Age (0-21) (22-35) (36-45) (46-55) (55-65)

3. Are you the owner of this house? Yes  No

4. To what extent are you happy with the size of your house?

Not at all 1..... 2..... 3..... 4..... 5..... 6..... 7..... considerably

5. How many rooms are in your house? \_\_\_\_\_

6. To what extent are you happy with the number of rooms?

Not at all 1....2....3....4....5....6....7.... Considerably

7. To what extent is there any privacy in your house?

Not at all      1....2....3....4....5....6....7....      Considerably

8. How many people are in occupation of this house? \_\_\_\_\_

9. To what extent are you happy with this?

Not at all      1....2....3....4....5....6....7....      Considerably

10. Are the walls plastered?      Yes  No

11. Are there any cracks on the walls?      Yes  No

12. To what extent are you happy with the floors?

Not at all      1....2....3....4....5....6....7....      considerably

13. What type of roof has been provided to your house?

Tiles ..... asbestos ..... metal ..... thatched .....

14. Is the roof leaking?      Yes  No

15. What type of materials were used for the walls of the house?

Bricks ..... blocks ..... other .....

16. To what extent are you happy with the materials used for the walls?

Not at all      1....2....3....4....5....6....7....      considerably

17. To what extent are you happy with the design and style of your house?

Not at all      1....2....3....4....5....6....7....      considerably

18. To what extent are you happy with the size of your site?

Not at all      1....2....3....4....5....6....7      considerably

19. Do you feel you can extend your house on this site?      Yes       No

20. To what extent are you happy with this?

Not at all      1..... 2..... 3..... 4..... 5..... 6..... 7      considerably

21. What type of sanitation is provided on your site?

Pitlatrine ..... flush ..... longdrop ..... other .....

22. To what extent are you happy with this type of sanitation?

Not at all 1....2....3....4....5....6....7 considerably

23. Are you employed? Yes  No

24. How far is your place of employment from your house?

Near ..... far ..... very far .....

25. How much do you pay for transport to go to work per day?

R0 – R6.00	R6.01-R9.00	R9.01-R12.00	R12.01-R15.00	R15.01-R18.00
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26. To what extent are you happy with the location of your house from the place of employment?

Not at all 1..... 2..... 3..... 4..... 5..... 6..... 7 considerably

27. To what extent are you happy with the quality of your house?

Not at all 1..... 2..... 3..... 4..... 5..... 6..... 7 considerably



28. To what extent do you have confidence in the housing authorities?

Not at all      1..... 2..... 3..... 4..... 5..... 6..... 7.....      considerably

29. To what extent do you feel that your house is a home to you?

Not at all      1..... 2..... 3..... 4..... 5..... 6..... 7.....      considerably

30. To what extent do you feel that the government has improved your life by providing this house?

Not at all      1..... 2..... 3..... 4..... 5..... 6..... 7.....      considerably

31. Where do you get water?

Water tap .....    river .....    borehole.....    other.....

32. To what extent are you happy with the type of water provided?

Not at all      1..... 2..... 3..... 4..... 5..... 6..... 7.....      considerably

33. To what extent are you happy with the waste service?

Not at all      1..... 2..... 3..... 4..... 5..... 6..... 7.....      considerably

34. To what extent are you happy with the educational facilities in the area?

Not at all 1..... 2..... 3..... 4..... 5..... 6..... 7..... considerably

35. To what extent are you happy with the recreational facilities in this area?

Not at all 1..... 2..... 3..... 4..... 5..... 6..... 7..... considerably

37. To what extent are you happy with the electricity service?

Not at all 1..... 2..... 3..... 4..... 5..... 6..... 7..... considerably